

ACCOUNT NO.

MPC EPF

Please read the terms and conditions for redemption as specified overleaf before completing this form. Tick (✓) where applicable.
Any alteration made must be countersigned by unit holder.

A PRINCIPAL HOLDER PARTICULARS

NRIC NO. (New) - - NRIC (Old) / PASSPORT NO.
 NAME (As per NRIC)
 CONTACT NO. (H/P) -

B JOINT HOLDER PARTICULARS

NRIC NO. (New) - - NRIC (Old) / PASSPORT NO.
 NAME (As per NRIC)

C CORPORATE PARTICULARS

ORGANISATION NAME
 REGISTRATION NO.
 CONTACT PERSON CONTACT NO. -

D REPURCHASE DETAILS

SCHEME

- NON-EPF
- EPF (Please specify reason for redemption)
- Normal Redemption
 - Age 55
 - Death
 - Incapacitation
 - Leaving Country
 - Pensionable Employee and Optional Retirement

REDEMPTION INSTRUCTION

(State the no. of units or ALL)

_____ FUND . UNITS

_____ FUND . UNITS

_____ FUND . UNITS

_____ FUND . UNITS

_____ FUND . UNITS

_____ FUND . UNITS

PAYABLE TO *

- PRINCIPAL HOLDER
- BOTH HOLDERS
- JOINT HOLDER (Please select one of the below)
- Deceased - Please provide supporting documents
 - Related to Principal Holder - Please provide proof of relationship

MODE TO RELEASE PAYMENT

(i) BANK-IN / PAYMENT VIA GIRO

BANK NAME
 BANK ACCOUNT NO.
 BANK ACCOUNT NAME(S)

(ii) COLLECT CHEQUE AT

HQ Manulife IM (Malaysia) _____ Branch / Service Centre

(iii) BY MAIL

NORMAL MAIL COURIER* REGISTERED MAIL*
 (*Charges will be imposed)

* This is not applicable to joint accounts where only the 1st holder is authorised to sign. The redemption payment for such accounts is payable to Principal Holder only.

E SIGNATURE OF UNIT HOLDER(S) / AUTHORISED SIGNATORY(IES) (Similar to Manulife IM (Malaysia) record)

I / We agree that Manulife Investment Management (M) Berhad Registration No: 200801033087 (834424-U) (hereinafter referred to as "Manulife IM (Malaysia)") accepts this Redemption request subject to the terms and conditions as specified overleaf and in accordance with the relevant Deeds.

Signature of Principal Holder/Authorised Signatory(ies) _____ Date _____ Signature of Joint Holder/Authorised Signatory(ies) _____

F AUTHORISATION FOR CHEQUE COLLECTION (Similar to Authority To Operate Account)

I / We hereby authorise that _____ NRIC No. _____
 contact no. _____ to collect my / our cheque on my / our behalf.

Signature of Principal Holder/Authorised Signatory(ies) _____ Date _____ Signature of Joint Holder/Authorised Signatory(ies) _____

For Office Use Only

Submitted by :

- Walk-in Unit Holder Branch Stamp
- Principal Holder Joint Holder Both Holders

Witnessed by Manulife IM (Malaysia) Staff

(Name, signature of staff and branch stamp) _____

UT Adviser (Name, Code and Contact No.) _____

Remarks : _____

TRANSACTION NO. :

Remarks : _____

Verified by / Date : _____



TERMS AND CONDITIONS – REDEMPTION

1. The Manager shall repurchase units from a unit holder at the price (NAV) to be determined at the end of the business day on which the valid redemption request is received by the Manager.
2. Request for redemption of units for EPF scheme will be made payable to EPF only. Please refer to EPF Members Investment Scheme guideline.
3. Payment to a third party or request for open cheque is strictly prohibited.
4. For joint accounts where only the 1st holder is authorised to sign, redemption payment is payable to Principal Holder Only.
5. Unless otherwise specified, the redemption cheque will be sent to the mailing address as per Manulife Investment Management (M) Berhad Registration No: 200801033087 (834424-U) (hereinafter referred to as “Manulife IM (Malaysia)”) record by normal mail.
6. Charges for request other than normal mail will be deducted from the redemption amount. Any charges deducted from the redemption amount will not be refunded, if there is a request to change the cheque dispatch or collection mode.
7. For request to bank in redemption payment, please ensure that the bank account number is correct and in the name of the payee(s). The Manager will NOT be held responsible for any delay and/or loss incurred due to wrong bank account number provided by the unit holder(s) for bank-in of redemption proceeds. It is recommended that a photocopy of bank passbook, validated bank-in-slip or bank statement is provided for verification.
8. For request on redemption cheque to be collected by hand or on behalf of unit holder(s), it must be collected within 7 days after notification and it must be authorized by unit holder and joint holder if any, for account with authority to operate is “Both To Sign”.
9. Unit holder may request for a replacement cheque if the redemption cheque is not received after 14 days from the date of mailing by Manulife IM (Malaysia).
10. For full redemption of funds with Standing Instruction for regular investment, please advise the bank to cancel the Standing Instruction immediately.
11. For partial redemption, please leave a minimum balance of units required to maintain your fund(s) account. In the event any request for partial redemption results in the unit holder holding less than the minimum balance of units required, the Manager reserves the right to fully redemption all the units held by the unit holder.
12. Cancellation of request for redemption is not allowed.
13. Request for redemption is not applicable for EPF float units.
14. The unit holder signature(s) on the Redemption Form must be the same with the ‘Authority To Operate Account’ and the specimen signature(s) in Manulife IM (Malaysia).
15. The Manager will charge a Redemption fee as stated in the relevant Prospectus or Information Memorandum.
16. All fees and charges (e.g. sales charge, switching fee, transfer fee, management fee, trustee fee and any other relevant fee(s) and/or charge(s), where applicable, may be subject to tax that may be introduced by the Government of Malaysia from time to time. The Manager, the Trustee and/or other service providers reserve the right to collect from you and/or the Fund an amount equivalent to the prevailing rate of tax payable for all charges and fees, where applicable.

Your obligation to pay any applicable taxes shall form part of the Terms and Conditions.
17. Manulife IM (Malaysia) reserves the rights to off-set and/or deduct any amount from the redemption amount that may be owed by the unit holder(s) to Manulife IM (Malaysia).

RIGHTS OF MANAGER

The Manager reserves the right to accept or reject any application in whole or part thereof without assigning any reasons.

The unit holder shall indemnify and shall keep owed by the unit fully indemnified against all losses, damages, fees, costs, charges and expenses which owed by the unit may sustain or incur and which shall have arisen either directly or indirectly out of or in connection with carrying out this request.

Any inconsistency between the terms and conditions herein and the prospectus(es) or Information Memorandum, the latter will prevail. If you require further clarification, please contact your personal UT Adviser, our branch nearest to you or our Customer Service at: