

Guide to retrieve PRS statement via Manulife iFUNDS



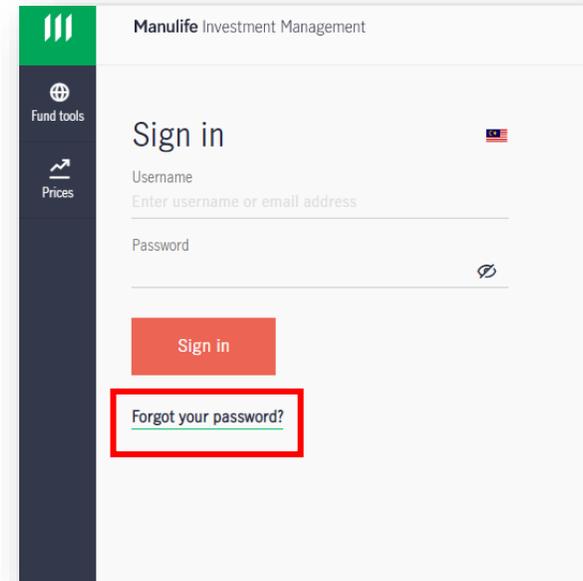
1

Sign in to Manulife iFUNDS

- Click on this link to sign in to Manulife iFUNDS https://client.asia.manulifeam.com/en_MY/login and proceed to slide no. 6.

or

- To reset your Manulife iFUNDS password, please click “Forgot your password?”.



Manulife Investment Management

Sign in MY

Username
Enter username or email address

Password 👁

Sign in

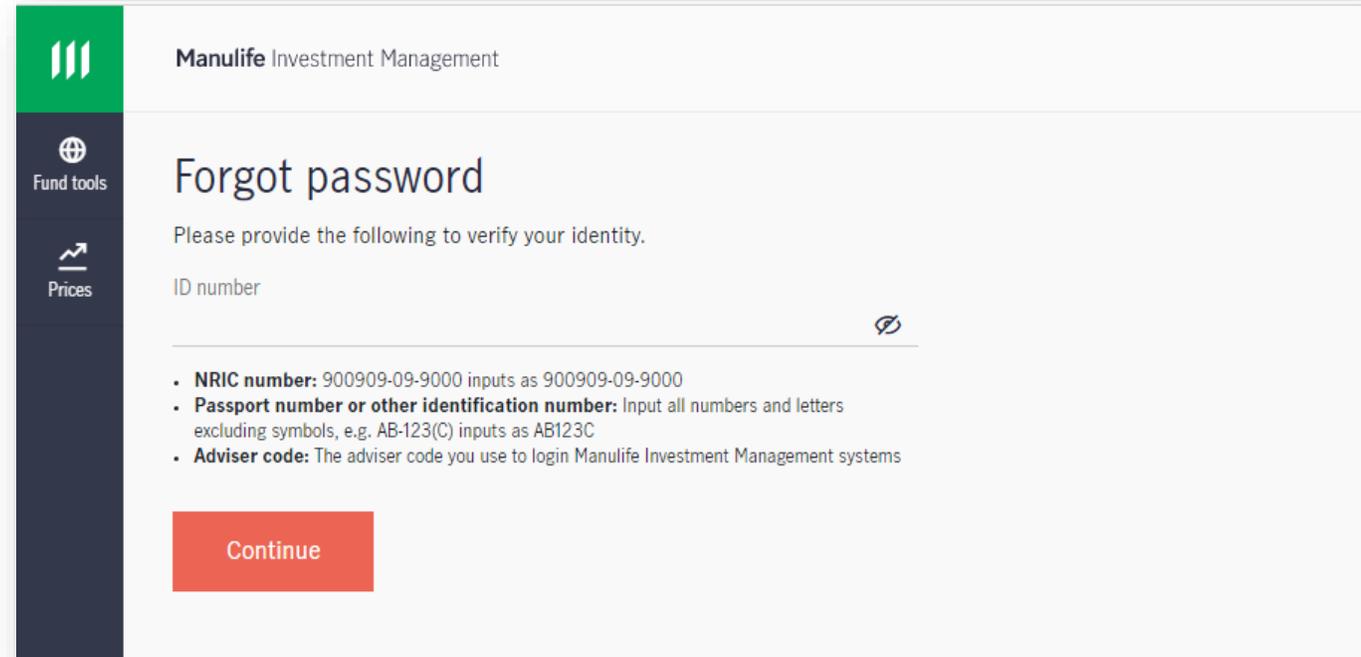
[Forgot your password?](#)

2

To reset online access password

- Key in your ID number and click

Continue



Manulife Investment Management

Forgot password

Please provide the following to verify your identity.

ID number

- **NRIC number:** 900909-09-9000 inputs as 900909-09-9000
- **Passport number or other identification number:** Input all numbers and letters excluding symbols, e.g. AB-123(C) inputs as AB123C
- **Adviser code:** The adviser code you use to login Manulife Investment Management systems

Continue



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To reset online access password

- Choose to receive the OTP through your email or mobile number.

Customer Service to update your contact details.'" data-bbox="304 214 830 686"/>

Manulife Investment Management

Authentication

Choose how to receive the OTP (One-Time Password) by selecting your **registered** contact information.

Email (dw****@gmail.com)

Mobile phone number (+6012339****)

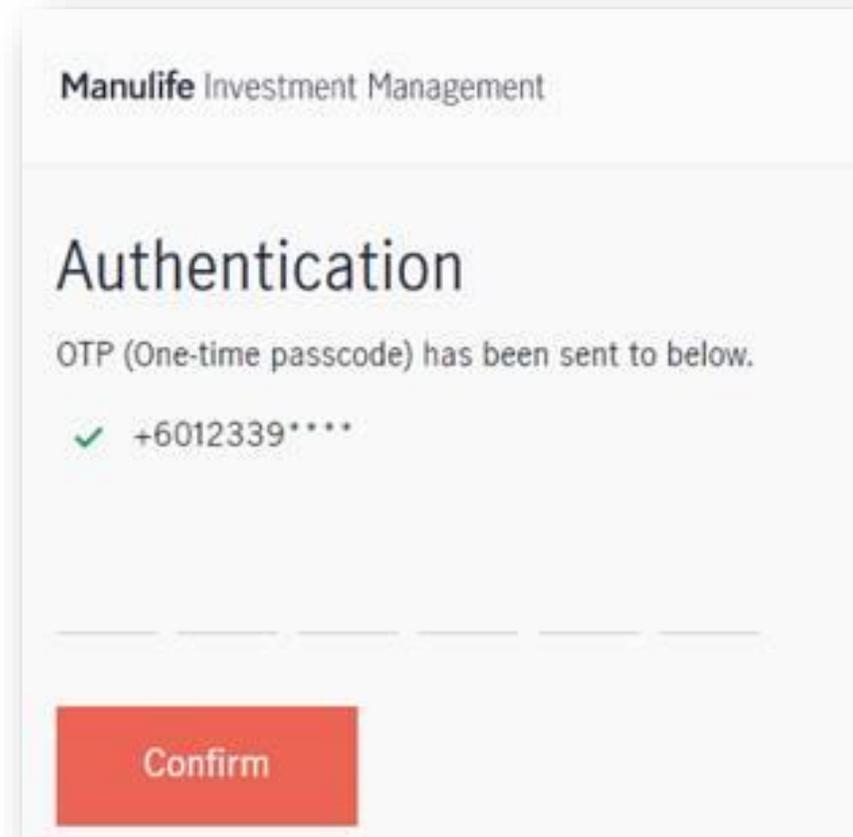
[Send OTP](#)

If you no longer access to both of the number and email, You can contact our [Customer Service](#) to update your contact details.

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To reset online access password

- Key in the OTP and click 



Manulife Investment Management

Authentication

OTP (One-time passcode) has been sent to below.

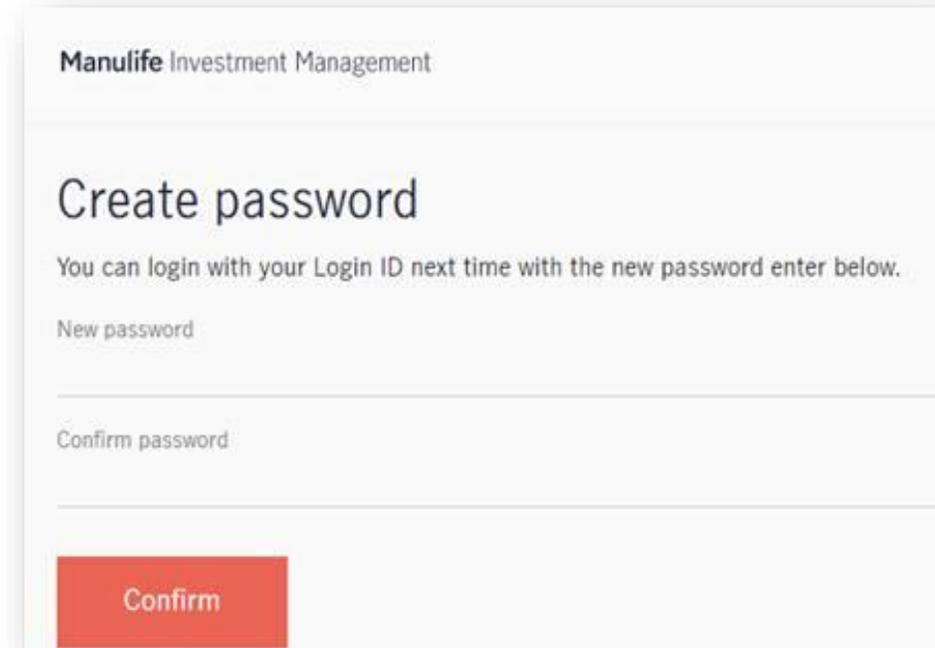
✓ +6012339****



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You may proceed to create a new password

- Your password should have a **Capital letter, small letter, number** (e.g. 1,2,3) and **special character** (e.g. @ ! % & *).
- Limit your password length to **10** characters.



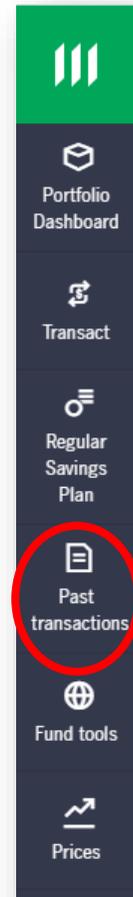
The screenshot shows a web form titled "Manulife Investment Management" with the heading "Create password". Below the heading is a sub-heading: "You can login with your Login ID next time with the new password enter below." There are two input fields: "New password" and "Confirm password". At the bottom of the form is a red button labeled "Confirm".



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Welcome to Manulife iFUNDS Dashboard

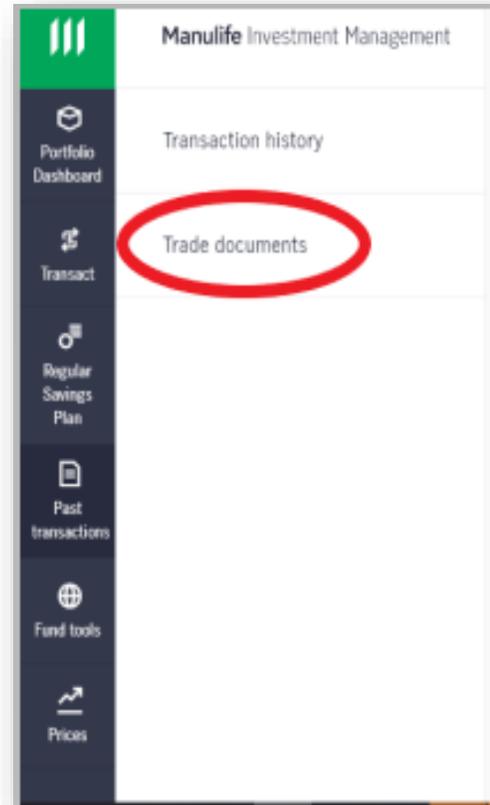
- You will be able to view your name, total holding and Manulife Privilege Club (MPC) status on the dashboard.
- Please click on “Past transactions” listed on the left menu.



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To retrieve PRS statement

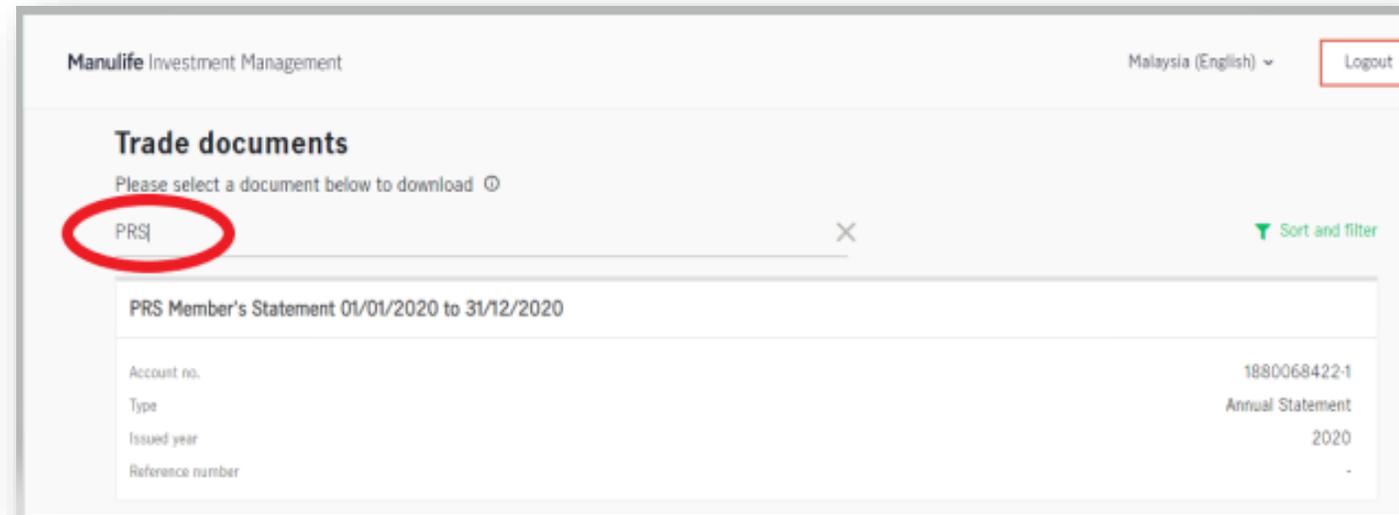
- Next, select “Trade documents”.



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To retrieve PRS statement

- Please input **PRS** to enable the filter.
- Then select the statement by clicking on it.



Manulife Investment Management

Malaysia (English) Logout

Trade documents

Please select a document below to download ⓘ

PRS × Sort and filter

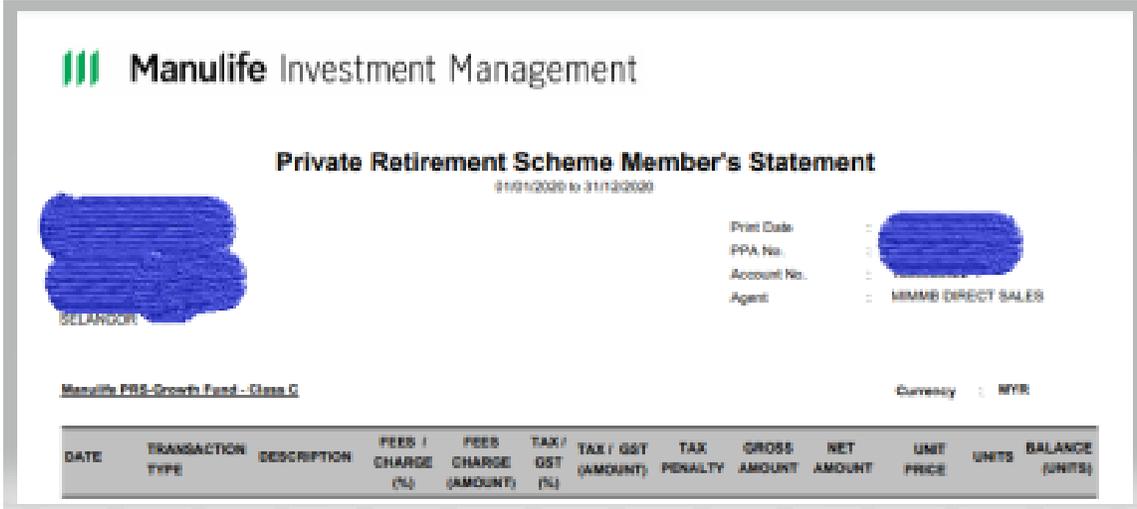
PRS Member's Statement 01/01/2020 to 31/12/2020

Account no.	1880068422-1
Type	Annual Statement
Issued year	2020
Reference number	-

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To retrieve PRS statement

- The PDF file will appear after you have clicked “To Download”.



The screenshot displays the Manulife Investment Management interface for a Private Retirement Scheme Member's Statement. The header includes the Manulife logo and the text "Manulife Investment Management". Below this, the title "Private Retirement Scheme Member's Statement" is centered, with the period "31/12/2020 to 31/12/2020" underneath. On the left, there is a blue rectangular area with the word "SECURITIES" below it. On the right, there are fields for "Print Date", "PPA No.", "Account No.", and "Agent", with the value "MIMMB DIRECT SALES" shown next to the "Agent" field. Below these fields, the text "Manulife PRS-Growth Fund - Class G" is visible, along with "Currency : MYR". At the bottom, a table header is shown with the following columns: DATE, TRANSACTION TYPE, DESCRIPTION, FEES / CHARGE (%), FEES / CHARGE (AMOUNT), TAX / DST (%), TAX / DST (AMOUNT), TAX PENALTY, GROSS AMOUNT, NET AMOUNT, UNIT PRICE, UNITS, and BALANCE (UNITS).

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Need assistance

- If you require further assistance, please contact our Customer Service Hotline at:

 + 603 2719 9271

 MY_CustomerService@manulife.com



 **Manulife** Investment Management